

#### PREVENTION

- Place mats or throw rugs at doorway exteriors, interiors and pivot areas to help prevent the tracking and grinding of grit, dirt, sand and moisture into the finish. Dirt can be ground into the floor surface and scratch the finish. Excess moisture can damage the wood fiber. Rugs and mats must be made of a breathable material and non-marking rubber to prevent moisture entrapment and finish discoloration.
- Never use excessive amounts of water for cleaning. Never pour any cleaner directly onto flooring. Never wet mop with string type mop. Continually wet mopping a hardwood floor means the floor is continually expanding and shrinking. The resulting stresses and movement of the flooring can cause abnormal and unsightly checking and cracking.
- Never use wax, oil-based soap, multi-purpose cleaners, window cleaner, vinegar, furniture polish or other household cleaning detergents on Nydree Pedestrian 2.0 Finished Flooring. Remember to wipe up spills immediately.
- Use fabric-faced glides or large (at least 2" in diameter), broad surfaced (at least ¾" in width), barrel-type, double wheel casters (non-marking rubber or polyurethane) on chairs and furniture legs to prevent scratching, scuffing and other damage. Keep glides and casters clean by inspecting regularly to prevent scratching. Replace fabric-faced glides as needed.
- Keep in mind that high heels, cleats and sports shoes can indent the floor surface.
- When moving heavy furniture, equipment, etc., use roller casters and be sure to protect the wood flooring with heavy cloth or cardboard.
- Keep HVAC systems set at 70°F (21 °C) and 30-55% relative humidity. Use a humidifier in the winter months to keep all wood movement and shrinkage to a minimum.
- The suns UV rays and strong artificial lighting can discolor some hardwood flooring species over time. If possible, periodically rearrange rugs and furniture to allow for even aging of the flooring. Some species darken (cherry) and some species will amber over time (oak).

#### ROUTINE MAINTENANCE

- Routine, regular maintenance, daily if necessary, should include sweeping, vacuuming or dust mopping with Nydree Flooring Dust Mop Treatment. Walking on a dusty or dirty floor is the fastest way to damage the finish.
- Periodically clean the floor with Nydree Natural Multi-Surface Cleaner.

##### **Small Installations**

Lightly mist a small area and immediately wipe clean with microfiber cleaning pad. Replace microfiber cleaning pads whenever they become heavily soiled. Pads are machine washable. *Important Tip:* To avoid redistributing dirt and contaminants back onto the floor, rinse the microfiber cleaning pads periodically with clean water. THOROUGHLY wring out cleaning pads before using on the floor.

##### **Large Installations**

Pour Nydree Natural Multi-Surface Cleaner into a bucket. Soak several large towels in the solution, making sure they are thoroughly wet. THOROUGHLY wring out the towels to remove excess moisture. Wrap a towel around a push broom and tack the floor. (Tacking means to clean until no dirt/dust is left on the floor or towel). To prevent redeposit of dirt and oil, refold towel using clean sides as needed. Pay special attention to corners. Repeat the procedure in each area of the floor until the entire floor has been cleaned.

**Commercial Installations – Option #1:** With a 175 rpm floor buffer and a white polishing pad, LIGHTLY mist an 8' x 8' area with Nydree Natural Multi-Surface Cleaner. Periodically replace the buffing pad as it becomes soiled. Do not allow the cleaner to dry before buffing. **Option #2:** Use Bona Power Scrubber or Autoscrubber using Nydree Natural Multi-Surface Cleaner or Bona Deep Clean Solution. Make sure that the water setting is on low.

**Spot Cleaning** - Apply cleaner to a clean cloth and scrub the area by hand.

#### REMEDIAL MAINTENANCE

- **Food/Water/Pet Urine/Spills.** Immediately absorb spilled foods and liquids with cloth rags or sponges. Once dry, use Nydree Natural Multi-Surface Cleaner. Apply solution directly to cloth or sponge. Rub dry immediately.
- **Masking / Concealing Light Scratches.** Use either a Zenith Tibet Almond Stick or Cal-Flor Scratch Away. Apply to the scratch only. Wipe excess off with white rag. A touch-up kit made for urethane finishes can also be used. These matching crayons and felt-tipped markers are available at most flooring retailers and hardwood stores.
- **Superficial Scratch Removal From Small Area or Individual Plank / Worn or Damaged Finish.** For entire floor recoating use the Bona Prep & Recoat System. Be sure the floor is free from wax, polish or oily residue. Sweep and vacuum the damaged area. Tape off the damaged plank(s) using 3M™ Painters' Pre-Taped Masking Film or 3M™ 2080 Blue Painter's Tape to avoid coating adjacent plank(s). Spray Bona Prep over the flooring to be recoated. Buff the flooring wet using a Bona Conditioning Pad (Maroon Pad). Remove any residues using a white rag dampened with Bona Prep. Once the flooring has dried, smooth out the superficial scratches in the plank(s) always sanding in the grain direction using 220/240 grit sandpaper. Be careful not to completely sand through the finish. Lightly abrade the remainder of the plank(s) using a Bona Conditioning Pad (Maroon Pad), so that the new finish will adhere. Tack the plank(s) to remove dust and grit using a white rag dampened with Bona Prep. Allow the flooring to dry completely. Immediately apply 1-2 coats of Nydree Flooring Touch-Up polyurethane or a high quality, satin, name brand urethane, such as Bona Traffic/Traffic HD Satin, or Bona Mega Satin to the entire plank(s). For the smoothest appearance, abrade with a Bona Conditioning pad (Maroon pad) and tack with a slightly water-dampened white cloth between coats of urethane. Remove blue tape. Allow 24 hours for light traffic, seven days for heavy traffic. *Note: This procedure is for Nydree's standard Pedestrian 2.0 Satin 15 gloss finish. If a custom gloss finish was applied at the factory, the corresponding gloss finish should be used for the repair.*
- **Deep Scratches That Cut Through the Finish and/or Wood.** Try the same approach as above, but prior to recoating, try coloring the scratch with a felt-tipped marker from a touch-up kit made for urethane finishes or a readily available stain. If this repair is not acceptable, then the deep scratch can be removed by replacing the plank(s).
- **Cigarette Burns.** Use the Deep Scratches method, but more aggressive sanding may be required.
- **Chewing Gum/Crayon/Wax.** Apply a plastic bag filled with ice on top of the deposit until it is brittle enough to crumble off. Clean area with Nydree Natural Multi-Surface Cleaner.
- **Grease/Tar/Oil/Rubber Scuff Marks/Lipstick/Crayon.** Use the Food Spill method. If material remains, use mineral spirits on a cloth. Follow with Nydree Natural Multi-Surface Cleaner.

To purchase all Nydree Flooring maintenance products, contact your local sales representative, order maintenance materials from the website [www.nydreeflooring.com](http://www.nydreeflooring.com) or call Nydree Flooring Customer Service at 800.682.5698.

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